

Environmental Sustainability Disclosure for FY25

Competition and Consumer Commission of Singapore

Sustainability disclosure for the financial year from 1 Apr 2025 to 31 Mar 2026

This report sets out the Competition and Consumer Commission of Singapore's (CCS) environmental sustainability approach, governance structure, key targets and performance for FY2025. FY2025 represents a transitional year when CCS moved to its new office premises at Keppel South Central and is currently focused on embedding sustainable workplace practices across energy, water and waste management there, as well as improving data quality.

ABOUT CCS

Mission: Making markets work well to create opportunities and choices for businesses and consumers in Singapore.

Vision: A vibrant economy with well-functioning and innovative markets.

The principal place of business and registered office is located at 10 Hoe Chiang Road #08-08, Singapore 089315. The financial statements have been prepared in accordance with the provisions of the Public Sector (Governance) Act 2018, the Competition Act 2004 and Statutory Board Financial Reporting Standards. CCS's primary operational assets comprise right-of-use assets (office premises) and IT systems.

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BOARD AND SENIOR MANAGEMENT STATEMENT

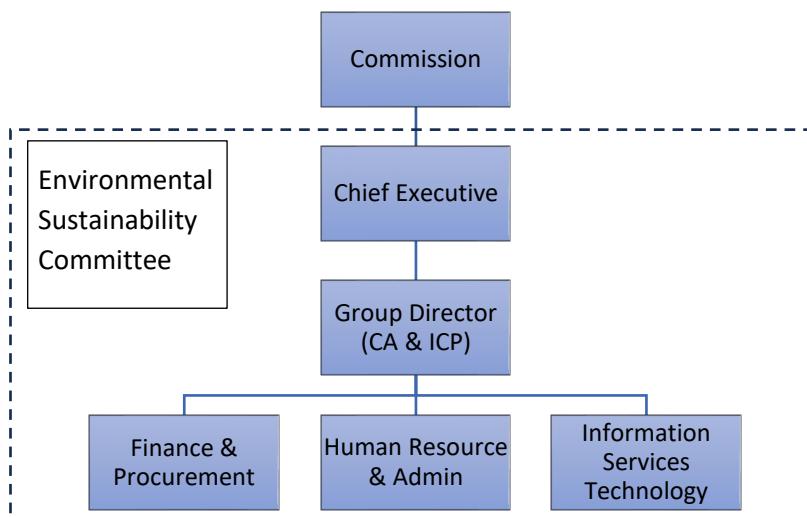
The Board and Senior Management of the Competition and Consumer Commission of Singapore affirm their commitment to providing leadership and oversight for CCS's environmental sustainability agenda. The Board sets the overall tone and strategic direction, while Senior Management drives implementation; embeds sustainability considerations in policies, processes, and workplace practices; and monitors performance.

In FY2025, CCS strengthened execution in key areas such as energy efficiency, water conservation, and waste management, supported by formal operating procedures, staff guidance and regular review. CCS recognises that sustained improvement requires both behavioural change and robust monitoring, particularly in areas where data collection is still maturing.

Accordingly, we remain committed to maintaining a governance structure that supports accountability, continuous improvement, and alignment with national sustainability goals.

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SUSTAINABILITY GOVERNANCE STRUCTURE



The Environmental Sustainability Committee oversees CCS's environmental initiatives and is chaired by the Chief Executive. The committee is responsible for identifying risks and opportunities, steering and implementing environmental initiatives and monitoring performance, and reports to the Commission.

The committee meets periodically to review environmental performance, regulatory requirements, and stakeholders' feedback. Priority areas include energy efficiency, water usage, waste reduction and sustainable procurement.

The governance structure ensures accountability, supports systematic management of sustainability initiatives, and enables continuous improvement.

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CCS'S ENVIRONMENTAL SUSTAINABILITY TARGETS AND PERFORMANCE

GHG emissions

Target: Peak net emissions (Scope 1 and 2) by 2030.

Performance				Assessment
Scope 1 emissions	2023	Gross emissions	0 tonnes CO ₂ e	On track to meet target
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0 tonnes CO ₂ e	
	2024	Gross emissions	0 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0 tonnes CO ₂ e	
	2025	Gross emissions	0 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0 tonnes CO ₂ e	
Scope 2 emissions	2023	Gross emissions	0.121 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0.121 tonnes CO ₂ e	
	2024	Gross emissions	0.128 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0.128 tonnes CO ₂ e	
	2025	Gross emissions	0.117 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0.117 tonnes CO ₂ e	
Total Scope 1 & 2 emissions	2023	Gross emissions	0.121 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0.121 tonnes CO ₂ e	
	2024	Gross emissions	0.128 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0.128 tonnes CO ₂ e	
	2025	Gross emissions	0.117 tonnes CO ₂ e	
		Emissions reduction	0 tonnes CO ₂ e	
		Net emissions	0.117 tonnes CO ₂ e	

Notes:

1. Scope 1 emissions refer to direct emissions occurring from sources that are owned or controlled by CCS.
2. Scope 2 emissions refer to indirect emissions that result from the use of purchased electricity, heat and steam.
3. The following conversion and emission factors were used:

Year	GEFsys (kg CO ₂ /kWh) (As published by EMA)
2023	0.4120
2024	0.4020
2025*	0.4020

*Grid average emissions factor data is used to calculate GHG emissions from electricity CCS purchased from the national grid. FY 2025 figures are calculated based on 2024 electricity grid emission factors 0.402 (kg CO₂/kWh).

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Electricity consumption

Target: 5% reduction in Energy Utilisation Index (EUI) by 2030, compared to average of 2018-2020 levels.

Performance			Assessment
Electricity consumption	Baseline	273,365.2 kWh	By creating more awareness of energy conservation among staff, we are on track to meeting target.
	2023	293,474.8 kWh	
	2024	319,497.7 kWh	
	2025	291,363.7 kWh	
EUI	Baseline	180.6 kWh/m ²	
	2023	193.9 kWh/m ²	
	2024	211.1 kWh/m ²	
	2025	192.5 kWh/m ²	

Notes:

1. EUI is defined as the total electricity consumed by a facility in one year divided by its total gross floor area (GFA).
2. The formula used to calculate the EUI is as follows:

$$\text{Agency EUI in Year N} = (\text{Total amount of electricity consumed for all Agency premises in EUI in Year N}) / (\text{Total GFA for all Agency premises in EUI in Year N})$$
3. For the calculation of the baseline and 2023-2025 performance: GFA is taken to be 1,513.8 m².

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Water consumption

Target: 5% reduction in Water Efficiency Index (WEI) by 2030, compared to average of 2018-2020 levels.

Performance			Assessment
Water consumption	Baseline	39.5 m3	We are on track to achieve the target. We will continue to reduce unnecessary wastage and encourage water conservancy.
	2023	37.8 m3	
	2024	40.6 m3	
	2025	40.5 m3	
WEI	Baseline	2.0 litres/person/day	
	2023	2.8 litres/person/day	
	2024	2.6 litres/person/day	
	2025	2.4 litres/person/day	

Notes:

1. WEI is defined as the water consumption, including by visitors to the premises, per day per person.
2. The formula used to calculate WEI is as follows:

$$\text{Agency WEI in Year N} = \frac{[\text{Total amount of water consumed for all Agency premises in Year N} \times 1000]}{[\text{Average number of operational days in Year N for all Agency premises} \times (\text{Average number of staff per day for all Agency premises} + (0.25 \times \text{Average number of visitors per day for all Agency premises}))]}$$
3. For the calculation of the baseline and 2025 performance: Average number of operational days is taken to be 250 days. Average number of staff per day for 2025 is taken to be 66. Average number of visitors per day is taken to be 2.
4. The estimated average number of staff per day includes full-time employees, contract staff and interns and factors in hybrid working arrangement.

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Waste generation

Target: 5% reduction in Waste Disposal Index (WDI) by 2030, compared to average of 2024 (Oct 24 to Mar 25).

Performance			Assessment
Waste disposed of*	Baseline 2024 (Oct 24 to Mar 25)	1,084.1 kg	CCS commenced tracking waste generation and disposal data from October 2024. This will be used as the baseline performance.
	2025	4,645.5 kg	
WDI	Baseline 2024 (Oct 24 to Mar 25)	0.1 kg/person/day	
	2025	0.6 kg/person/day	

*Commenced tracking from Oct 2024

Notes:

1. WDI is defined as the total waste disposed of per day per person.
2. The formula used to calculate WDI is as follows:

$$\text{Agency WDI in Year N} = \frac{\text{Total amount of waste disposed of for all Agency premises in Year N}}{[\text{Average number of operational days in Year N for all Agency premises} \times (\text{Average number of staff per day for all Agency premises} + (0.25 \times \text{Average number of visitors per day for all Agency premises}))]}$$
3. For the calculation of the baseline and 2025 performance: Average number of operational days is taken to be 250 days. Average number of staff per day for 2025 is taken to be 66. Average number of visitors per day is taken to be 2.
4. The estimated average number of staff per day includes full-time employees, contract staff and interns and factors in hybrid working arrangement.

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Overall assessment

FY2025 is a transitional year when CCS moved to its new office premises and established core governance, operational controls and staff practices for sustainability. Progress is evident in implementation and awareness, although improvements in quantitative indicators will depend on better data quality collection and sustained behavioural changes.

Waste tracking and consumption measures remain at an early stage and will require further refinement. CCS will prioritise strengthening data reliability, enhancing operational discipline, and deepening staff engagement to support steady progress towards its 2030 environmental targets.

SUSTAINABILITY EFFORTS WITHIN CCS

Measures implemented to achieve our targets

To support our targets, CCS has implemented a set of standard operating procedures for sustainable office operations at Keppel South Central. These include maintaining the default air-conditioning setpoint at 25°C, in line with the Go 25 movement, scheduling the ACMV system for office hours, and using individual air-conditioning only for approved after-hours work. Lighting controls are also in place through energy-efficient bulbs, greater daylight use, occupancy sensors and a “last person out” practice for enclosed rooms.

We have also introduced measures to manage plug loads, water use and waste generation. Computers are set to enter sleep mode after short periods of inactivity and staff are encouraged to switch off chargers and equipment when not in use. Routine checks are carried out for leaks in toilets and pantry sinks, while water-efficient fittings and dispensers to help reduce unnecessary consumption.

For waste, CCS centralises bins to reduce usage of waste bags and promotes mindful disposal behaviour, provides clearly labelled recycling arrangements and an e-waste collection point, and provides reusable pantry items which reduces the need for disposable cutlery. These measures are reinforced through regular monitoring and feedback channels.

Incorporating sustainability into our core business areas and procurement practices

CCS embeds environmental sustainability into the way our workplace is managed and resources are used. In our core business areas, this includes efficient use of air-conditioning and lighting, encouraging digital working and not printing where possible, promoting proper segregation of waste from recyclables, and supporting healthier and lower-impact workplace practices such as reducing single-use plastics and responsible water consumption. Our office environment is also aligned with BCA Green Mark for Interior standards and working towards BCA Green Mark Gold certification, reflecting our effort to provide a sustainable, healthy and efficient workplace.

In procurement, CCS gives preference to environmentally responsible products and services. This includes prioritising Forest Stewardship Council or Singapore Green Labelling Scheme certified paper, and Green Label products where suitable, Singapore Green Building Product certified or biodegradable cleaning agents, and office equipment that meets at least 3-tick Singapore Mandatory Energy Labelling Scheme or Energy Star standards. Our fit-out materials, furniture and carpets also favour low- Volatile Organic Compounds water-based and recycled-content products with

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relevant green certifications. For internal events and catering, we aim to reduce single-use items, provide plain water, select beverages that meet Nutri-Grade A or B standards, and choose healthier food options in line with our environmentally friendly purchasing and catering policy.

Going forward, CCS will continue to refine these practices through regular review of operating data, supplier choices and staff behaviour, so that sustainability considerations remain integrated into day-to-day decision-making and support practicable progress towards our longer-term environmental targets.

Building a sustainable culture

CCS is building a sustainable culture by making environmental responsibility part of everyday workplace behaviour. Staff are supported through clear guidance on simple everyday actions, such as keeping blinds open where appropriate, switching off lights during lunch hour and when leaving rooms, switching off devices that are on standby mode, sorting waste correctly, using water mindfully, and choosing reusable items where possible. These shared practices help to translate our environmental commitments into practical habits across the organisation.

This culture is further reinforced through a sustainability briefing for new hires, the appointment of Green Ambassadors to encourage good practices and highlighting issues, and channels for staff to report energy wastage, leaks or comfort concerns. By combining clear operating rules, staff awareness and periodic review, CCS aims to strengthen accountability and sustain behavioural change in support of a healthier and more resource-efficient workplace.